

Income and Asset Building Indicators FNPI 3	I.)Number of participants projected to be served in the measure.	II. The target number of outcomes projected to be achieved in this measure.	Examples of activities that may generate reportable outcomes for this indicator:
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.			CAA programs that help participants manage household income and resources, including instruction in household budgeting, consumer education, and the use of financial services within the community. Financial coaching activities that provide information, knowledge and support on a range of financial empowerment topics that may include, savings, credit repair, avoiding predatory lending, budgeting, and selecting safe banking products.
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for <u>180 days</u> .			Same as FNPI 3b just extended to 180 days (if reporting here you should also report in 3a)
FNPI 3c The number of individuals who opened a <u>savings account or IDA</u> .			A CAA participant in a financial coaching program who opened a saving account. A CAA participant with a saving account or an IDA who deposited money and increased their balance.
FNPI 3d The number of individuals who <u>increased their savings</u> .			A CAA participant with a savings account or an IDA who deposited money and increased their balance.
FNPI 3e The number of individuals who used their savings to <u>purchase an asset</u> .			Participants in CAA programs such as IDA or housing programs who accumulated economic resources that enabled them to invest in major life-improving activities, such as creating a small business, pursuing higher education, or purchasing a home in some program designed for certain target populations (Teens exiting from foster care, rural places) automobiles may be identified as an allowable asset purchase.

Housing Indicators FNPI 4	I.)Number of participants projected to be served in the measure.	II. The target number of outcomes projected to be achieved in this measure.	Examples of activities that may generate reportable outcomes for this indicator:
FNPI 4a The number of households experiencing homelessness who obtained <u>safe temporary shelter</u> .			The CAA operates an emergency shelter and provided temporary shelter to individuals experiencing homelessness/ the CAA has a voucher program in partnership with their city and provided emergency motel vouchers to individuals experiencing homelessness/ the CAA assessed needs and eligibility for other partners in the community, provided referrals to the local shelter, and received confirmation that the household member experiencing homelessness stayed in the shelter.
FNPI 4b The number of households who obtained <u>safe and affordable housing</u> .			A participating household that received a Section 8 housing voucher and obtained safe and affordable housing as a result of having been engaged in the CAA's case management program and receiving its support/ a family that secured adequate housing through a housing program operated by the CAA [programs such as Self-Help Housing that help on the open market, or any housing program that offered subsidized housing / the CAA provided referrals to partner housing organizations and received confirmation that the household obtained safe and affordable housing. [Safe and affordable is defined as the CSBG Eligible Entity deems it appropriate, considering community conditions. Safe typically means that there are no health or safety risk. Affordable typically means that a family spends, no more that 30% of its income on housing] Only include households that the CSBG Eligible Entity directly assisted through its programs or as part of partner referrals . Do not count households that secured housing independently of the CSBG Eligible Entity.
FNPI 4c The number of households who maintain safe and affordable housing for <u>90 days</u> .			Report the number of households who remained in a safe and affordable housing situation for 90 days. These household may have been reported in FNPI 4b, or they may be households that entered a CSBG Eligible Entity program while already in safe and affordable housing and had maintained the housing. Do not include households who remained housed, but who were not engaged in case management or other housing services and programs operated by the CSBG Eligibility Entity.
FNPI 4d The number of households who maintain safe and affordable housing for <u>180 days</u>			Report the number of household who remained in a safe and affordable housing situation for 180 days. These households may have been reported in FNPI 4b and FNPI 4c or they may be households that entered an CSBG Eligible Entity program while already in safe and affordable housing and had maintained that housing. Do not include households who remained housed, but who were not engaged in case management or other housing services and programs operated by the CSBG Eligible Entities.

FNPI 4e The number of households who <u>avoided eviction.</u>			Participants who received legal assistance and intervention when they were at risk of imminent eviction from their place of residence. A CAA program that worked landlords and tenants to mediate situations that ultimately keep the tenant housed/ case management that connected the household to funding or a CAA program that provided financial assistance to help households avoid eviction.
FNPI 4f The number of households who <u>avoided foreclosure.</u>			Participants who received legal assistance and intervention when they were at risk of imminent foreclosure from their place of residence/A CAA program that worked with landlords and tenants to mediate situations that ultimately keep the tenants housed/ Case management that connected the household to funding or a CAA programs that provided financial assistance to help households avoid foreclosure.
FNPI 4g The number of households who <u>experienced improved health and safety</u> due to improvements within their home (e.g. reduction of elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.).			Households the received weatherization assistance to remove dangerous or substandard insulation, thus enabling family members to experience improved health. The weatherization program installed measured that improved the health and safety of the family. A program that installed carbon dioxide detectors. Note: this is primarily a weatherization indicator. Weather primarily tracks units. When reporting, ensure that an unduplicated number of individuals in the household is represented, not a count of units.
FNPI 4h The number of households with <u>improved energy efficiency and/or energy burden reduction</u> in their homes.			An example of an activity that may generate reportable outcomes for this indicator: Households that received weatherization assistance to improve the energy efficiency of the home and reduce the household's energy burden. Note: This is primarily a weatherization. When reporting, ensure that an unduplicated number of individuals in a household is represented, not a count of the total measures. Households reported in 4g may also be reported in 4h.
4i.1 The number of individuals or household that avoided shutoff.			Additional emergency services measure.

FNPI 5i The number of individuals with <u>no recidivating events</u> for six months.			A recidivistic event occurs when, after an individual is released from custody (jail, prison, or another correctional facility), they violate their probation or parole and are returned to custody/ Examples of activities that may generate reportable outcomes for this indicator: A CAA that operates case management, mentoring or other supportive services program that works with individuals so that they do not return to jail, prison or other correctional facility/ A CAA that operates an afterschool program that teaches youth the skills they need to prevent them from returning to juvenile detention or other correctional facility.
FNPI 5i.1 Youth (ages14-17)			
FNPI 5z.1 The number of individuals or households that _____			Use only to add on something you want to measure that does not exist / you must clearly define the measure
Civic Engagement and Community Involvement Indicators (FNPI 6)	I.)Number of participants projected to be served in the measure.	II. The target number of outcomes projected to be achieved in this measure.	Examples of activities that may generate reportable outcomes for this indicator:
FNPI 6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.			Civic Engagement and Community involvement Indicators (Domain 6) collects data on the unduplicated number of individuals with low incomes who achieve outcomes as a result of CSBG Eligible Entity activities by increasing skills, social networks, and knowledge to improve conditions in the community/ Module 6 collects outcome data on participants who achieve an outcome as a result of stand-alone community improvement programs or community improvement initiatives that are part of a broader community initiative / Only participants should be reported here / Board members who are participants of CSBG Eligible Entity may be reported here /if the Board member is not a participant, they should be reported only in Module 2. Individuals who participated in a leadership development program to increase their skills and knowledge. Individuals who engage in a peer-mentoring program.
FNPI 6a.1 Of the above, the number of Community Action program participants who <u>improved their leadership skills.</u>			The number of individuals who joined and engaged in their neighborhood association, community board, advisory group, or similar organization. Individuals who participated in CAA leadership or peer mentoring programs and engaged in civic activities. Report the number of participants who achieved the outcome listed in FNPI 6a.1 in 6a also.

CHECK ALL
APPLICABLE
SERVICES TO BE
PROVIDED

MODULE 4 SECTION B / SERVICES

SRV 1 EMPLOYMENT SERVICES: All Employment Services (SRV 1a-1q) are intended to help participants obtain outcomes in the Employment Domain of Module 4, Section A. These services include: Skills Training and Opportunities; Job Search; Post-Employment Supports; and Employment Supplies. This list of services primarily supports the outcomes in FNPI 1a – 1h. These services may also support outcomes in other FNPIs. It will likely take multiple services across various domains for a participant to obtain one of the Employment outcomes in the FNPIs / Report the unduplicated number of participants who receive services. If a participant received the same service more than once during the reporting period, only report that participant one time. The same participant may be reported in more than one service (However, that does not mean not to document the multiple times the participant received the services)

<i>SRV 1a Vocational Training</i>	
<i>SRV 1b On-the-job and other Work Experience</i>	
<i>SRV 1c Youth Summer Work Placements</i>	
<i>SRV 1d Apprenticeship/Internship</i>	
<i>SRV 1e Self-Employment Skill Training</i>	
<i>SRV 1f Job Readiness Training</i>	
<i>SRV 1g Workshops</i>	
<i>SRV 1h Coaching</i>	
<i>SRV 1i Coaching</i>	
<i>SRV 1j Resume Development</i>	
<i>SRV 1k Interview Skill Training</i>	
<i>SRV 1l Job Referrals</i>	

<i>SRV 1m Job Placement</i>	
<i>SRV 1n Pre-employment physicals, background checks, etc.</i>	
<i>SRV 1o Coaching</i>	
<i>SRV 1p Interactions with employers</i>	
<i>SRV 1q Employment Supplies</i>	
<p>SRV 2 EDUCATION AND COGNITIVE DEVELOPMENT SERVICES: All Education and Cognitive Development Services (SRV 2a-2cc) are intended to help participants obtain outcomes in the Education and Cognitive Development Domain. These services include: Child/Young Adult Education Programs; School Supplies; Extracurricular Programs; Adult Education Programs; Post Secondary Education Supports; Financial Aid Assistance; and Home Visits. This list of services supports the outcomes in FNPI 2 a-2j. These services may also support outcomes in other domains, such as FNPI 3a (the number of individuals who achieve and maintained capacity to meet basic needs for 90 days within the Income and Asset Building Domain/ Report the unduplicated number of participants who receive services. If a participant received this same services more that once during the reporting period, only report that participant one time. The same participant may be reported more than one services (However, that does not mean not to document the multiple times the participant received the services)</p>	
<i>SRV 2a Early Head Start</i>	
<i>SRV 2b Head Start</i>	
<i>SRV 2c Other Early-Childhood (0-5 yr. old) Education</i>	
<i>SRV 2d K-12 Education</i>	
<i>SRV 2e K-12 Support Services</i>	
<i>SRV 2f Financial Literacy Education</i>	
<i>SRV 2g Literacy/English Language Education</i>	
<i>SRV 2h College-Readiness Preparation/Support</i>	
<i>SRV 2i Other Post Secondary Preparation</i>	
<i>SRV 2j Other Post Secondary Support</i>	

<i>SRV 2k School Supplies</i>	
<i>SRV 2l Before and After School Activities</i>	
<i>SRV 2m Summer Youth Recreational Activities</i>	
<i>SRV 2n Summer Education Programs</i>	
<i>SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for Success, etc.)</i>	
<i>SRV 2p Mentoring</i>	
<i>SRV 2q Leadership Training</i>	
<i>SRV 2r Adult Literacy Classes</i>	
<i>SRV 2s English Language Classes</i>	
<i>SRV 2t Basic Education Classes</i>	
<i>SRV 2u High School Equivalency Classes</i>	
<i>SRV 2v Leadership Training</i>	
<i>SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)</i>	
<i>SRV 2x Applied Technology Classes</i>	
<i>SRV 2y Post -Secondary Education Preparation</i>	
<i>SRV 2z Financial Literacy Education</i>	
<i>SRV 2aa College applications, text books, computers, etc.</i>	
<i>SRV 2bb Scholarships</i>	
<i>SRV 2cc Home Visits</i>	

SRV 3 INCOME AND ASSET BUILDING SERVICES: All income and Asset Building Service (SRV 3a-3q) are intended to help participants obtain outcomes in the income and Asset Building Domain. These services include: Training and Counseling Services; Benefit Coordination and Advocacy; Asset Building; and Loan and Grants. This list of services primarily supports the outcomes in FNPI 3a-3h. These services may also support outcomes such as FNPI 4f (the number of households who avoided foreclosure) with the Housing Domain / Report the unduplicated number of participants who receive services. If a participant received the same service more than once during the reporting period, only report that participant on time. The same participant may be reported in more than one service. (However, that does not mean not to document the multiple times the participant received the services)

SRV 3a Financial Capability Skills Training

SRV 3b Financial Coaching/Counseling

SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)

SRV 3d First-time Homebuyer Counseling

SRV 3e Foreclosure Prevention Counseling

SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes

SRV 3g Child Support Payments

SRV 3h Health Insurance

SRV 3i Social Security/SSI Payment

SRV 3j Veteran's Benefits

SRV 3k TANF Benefits

SRV 3l SNAP Benefits

SRV 3m Saving Accounts/IDAs and other asset building accounts

SRV 3n Other financial product (IRA accounts, MYRA, other retirement accounts, etc.)

SRV 3o VITA, EITC or Other Tax Preparation Programs

SRV 3p Micro-loan	
SRV 3q Business incubator/business development loans	
<p><u>SRV 4 HOUSING SERVICES:</u> All Housing Services (SRV 4a-4t) are intended to help participants obtain outcomes in the Housing Domain. These services include: Housing Payment Assistance; Eviction Prevention Services/ Utility Payment Assistance; housing Placement /Rapid Rehousing; Housing Maintenance & improvement; and Weatherization Services. This list of services primarily supports the outcomes in FNPI 4a-4l. These services may also assist participants in meeting other FNPIs. For example, a participant who receives SRV 4k (utility arrears payments) may meet the outcome in FNPI 3a (the number of individuals who achieved and maintained capacity to meet basic need for 90 days) / Report the unduplicated number of participants who receive services. If a participant received the same service more than once during the reporting period, only report that participant on time. The same participant may be reported in more than one service. (However, that does not mean not to document the multiple times the participant received the services)</p>	
SRV 4a Financial Capability Skill Training	
SRV 4b Financial Coaching /Counseling	
SRV 4c Rent Payments (Includes Emergency Rent Payments)	
SRV 4d Deposit Payments	
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)	
SRV 4f Eviction Counseling	
SRV 4g Landlord/Tenant Mediation	
SRV 4h Landlord Tenant Rights Education	
SRV 4i Utility Payments (LIHEAP-includes Emergency Utility Payments)	
SRV 4j Utility Deposits	
SRV 4k Utility Arrears Payments	
SRV 4l Level Billing Assistance	
SRV 4m Temporary Housing Placement (includes Emergency Shelters)	

<i>SRV 4n Transitional Housing Placement</i>	
<i>SRV 4o Permanent Housing Placement</i>	
<i>SRV 4p Rental Counseling</i>	
<i>SRV 4q Home Repairs, (e.g. structural, appliance, heating system, etc.) (including emergency Home Repairs)</i>	
<i>SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.</i>	
<i>SRV 4s Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon dioxide and/ or fire hazards or electrical issues, etc.)</i>	
<i>SRV 4t Energy Efficiency improvements (e.g., insulation, air sealing, furnace repair, etc.)</i>	
<p><i>SRV 5 HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT: All Health and Social/Behavioral Development Services (SRV 5a-500) are intended to help participants obtain outcomes in the Health and Social/Behavior Development Domain. These services include: Health Services; Screening and Assessments; Reproductive Health Services; Wellness; Mental/ Behavioral Health; Support Groups; Dental Services, Screenings and Exams; Nutritionand Food/Meals; and Family Skills Development. This list of services primarily supports the outcome such as FNPI 1c (maintaining employment 90 days) within other domains such as Employment. (However, that does not mean not to document the multiple times the participant received the services)</i></p>	
<i>SRV 5a Immunizations</i>	
<i>SRV 5b Physicals</i>	
<i>SRV 5c Developmental Delay Screening</i>	
<i>SRV 5d Vision Screening</i>	
<i>SRV 5e Prescription Payments</i>	
<i>SRV 5f Doctor Visit Payments</i>	
<i>SRV 5g Maternal/Child Health</i>	
<i>SRV 5h Nursing Care Sessions</i>	
<i>SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)</i>	

<i>SRV 5j Health Insurance Options Counseling</i>	
<i>SRV 5k Coaching Sessions</i>	
<i>SRV 5l Family Planning Classes</i>	
<i>SRV 5m Contraceptives</i>	
<i>SRV 5n STI/HIV Prevention Counseling Sessions</i>	
<i>SRV 5o STI/HIV Screenings</i>	
<i>SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)</i>	
<i>SRV 5q /Exercise Fitness</i>	
<i>SRV 5r Detoxification Sessions</i>	
<i>SRV 5s Substance Abuse Screenings</i>	
<i>SRV 5t Substance Abuse Counseling</i>	
<i>SRV 5u Mental Health Assessment</i>	
<i>SRV 5v Mental Health Counseling</i>	
<i>SRV 5w Crisis Response/Call-In -Response</i>	
<i>SRV 5x Domestic Violence Programs</i>	
<i>SRV 5y Substance Abuse Support Group Meetings</i>	
<i>SRV 5z Domestic Violence Support Group Meetings</i>	
<i>SRV 5aa Mental Health Support Group Meeting</i>	
<i>SRV 5bb Adult Dental Screening/Exam</i>	

SRV 5cc Adult Dental Services (including Emergency Dental Procedures)	
SRV 5dd Child Dental Screenings/Exams	
SRV 5ee Child Dental Services (including Emergency Dental Procedures)	
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)	
SRV 5gg Community Gardening Activities	
SRV 5hh Incentives (e.g. gift card for food preparations, rewards for participants, etc.)	
SRV 5ii Prepared Meals	
SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	
SRV 5kk Family Mentoring Sessions	
SRV 5ll Life Skills Coaching Sessions	
SRV 5mm Parenting Classes	
SRV 5nn Kits/boxes	
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	
<p><u>SRV 6 CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT</u>: All Civic Engagement and Community Involment (SRV 6a-6f) are intended to help participants obtain outcome in the Civic Engagement and Community Involvement Domain. These services include: Civic Engagement and Community Involvement Services (voter education and access, leadership training, tri-partite Board membership,m citizenship classes, getting -ahead classes, and volunteer training). This list of services primary supports the outcomes FNPI 6a-6b. (However, that does not mean not to document the multiple times the participant received the services)</p>	
SRV 6a Voter Education and Access	
SRV 6b Leadership Training	
SRV 6c Tri-partite Board Membership	

SRV 6d Citizenship Classes	
SRV 6e Getting Ahead Classes	
SRV 6f Volunteer Training	
<p><i>SRV 7 SERVICES SUPPORTING MULTIPLE DOMAIN: All Services Supporting Multiple Domains (SRV7a-70) are intended to help participants obtain outcomes in the "Services Supporting Multiple Domains" Domain. These services include: Case Management, Eligibility Determinations: Referrals; Transportation Services; Child Care; Elder Care; Identification Documents; Re-Entry Services; Immigration Support Services: Legal Assistance; Emergency Clothing Assistance; and Mediation /Customer Advocacy Interventions. This list of services could support outcomes in different domains. Services may be reported here that are also similar to services reported in a specific domain. For example, the referral service is found in a few different domains. If the referral is specific to a domain, it should be reported in the specific domain. If a referral is general and crosses multiple domains such as referral to case management provider, the referral should be reported in this section. (However, that does not mean not to document the multiple times the participant received the services)</i></p>	
SRV 7a Case Management	
SRV 7b Eligibility Determination	
SRV 7c Referral	
SRV 7d Transportation Services	
SRV 7e Child Care	
SRV 7f Child Care payments	
SRV 7g Day Centers	
SRV 7h Birth Certificates	
SRV 7i Social Security Card	
SRV 7j Driver's License	
SRV 7k Criminal Record Expungement	
SRV 7l Immigration Support Services (relocation, food, clothing)	

<i>SRV 7m Legal Assistance</i>	
<i>SRV 7n Emergency Clothing Assistance</i>	
<i>SRV 7o Mediation/Customer Advocacy Interventions</i>	